



FOR IMMEDIATE RELEASE

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Meade County 9-1-1: Realizing the Benefits of xALI DBMS

Prior to deploying microDATA's ALI Database Management System (xALI DBMS) in October 2007, Meade County 9-1-1 in Bradenburg, KY relied on a very basic 9-1-1 system that provided call takers only the caller ID, if available. Today Meade County 9-1-1's call takers receive full ANI and ALI information with the call. Meade County 9-1-1's director, Mark Bennett is very impressed with the new system. "Before we acquired microDATA's ALI DBMS services, we received 9-1-1 calls hoping that someone in the PSAP knew the person and their address. Now that we are receiving reliable and accurate ANI and ALI information, we have the means of locating the caller immediately and we are saving time and lives," stated Bennett.

The Meade County ALI database system is maintained in Vermont by the microDATA ALI Service Bureau team. The solution offers Meade County 9-1-1 a host of benefits, including:

- Processing of daily Service Order Inputs (SOIs)—Service Bureau ensures that only validated SOIs are added to the database
- Management of the MSAG—daily inserts and deletes can be made as needed
- Training with the Service Bureau in best practices and all the tools Service Bureau uses to maintain data
- Control of the ALI data

Next Meade County 9-1-1 plans to add digital mapping, which will further enhance the agency's ability to locate wireless and VoIP callers, whose numbers only continue to expand. Having completed the installation of the microDATA ALI database management system, Meade County 9-1-1 can be sure that they have a firm foundation on which to further develop and enhance the functionality of their 9-1-1 system. Christine McMullen, VP of Business Development stated, "We are thrilled to be able to leverage our NG9-1-1 software and services to enhance 9-1-1 response for Meade County."

ALI DBMS coupled with the ALI Service Bureau offers all 9-1-1 agencies a means of actively controlling their ALI Database management system without the task of onsite maintenance, while offering a significant reduction in long-term maintenance costs. In addition the system can be combined with microDATA's mapping and call handling solutions, achieving fluid distribution of data across the agency and a painless transition into NG9-1-1.

microDATA has been managing data since 1983. For more information on our solutions and services, please contact sales@md-911.com or call 800.722.6663, x825:

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